



Additional Support Needs Tribunal Visual Guide to the Sensory Hearing Suites



This Building is the Glasgow Tribunals Centre.

Arriving



Main Entrance

Side Entrance

The Tribunals Centre is at 20 York Street, Glasgow.
There is a main entrance and a side entrance.
I will go in the side entrance.
Someone I know will be with me.

Inside the building



Someone I know will be with me.

The hearing clerk will meet us inside the building.

The hearing clerk is a member of the Tribunal's staff.

The hearing clerk will tell me their name.

The hearing clerk will help me.

Entrance to the sensory hearing floor



Someone I know will be with me.

This is the corridor which takes me to my waiting room.

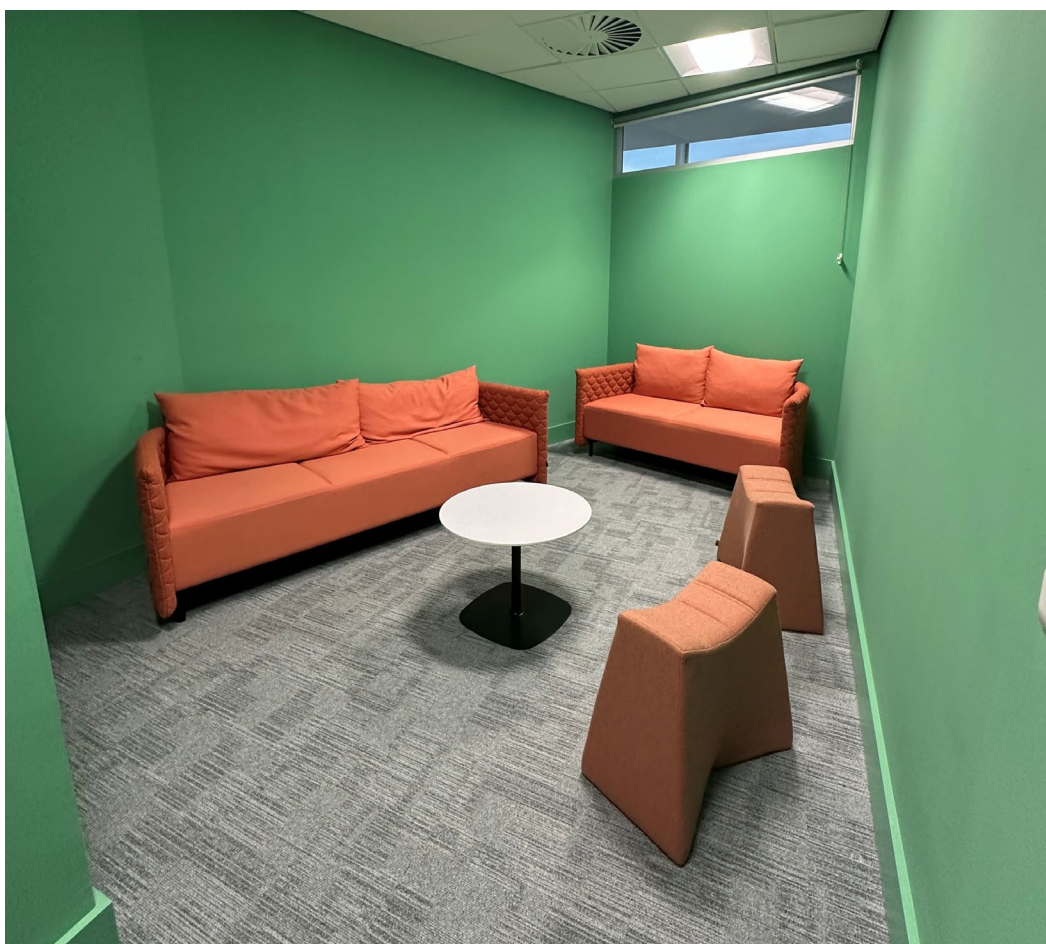
I can touch the plastic plants on the wall if I want.

The hearing clerk will show us where to go next.



Waiting Room 1

We use pictures like this on the door to the room



Someone I know will be with me.

The hearing clerk will show us to where to wait until the hearing starts.

We will sit down and wait.

The hearing clerk will tell me when it's time to go into another room.

The hearing clerk will tell us where to go.



Hearing Room 1

We use pictures like this on the door to the room



Someone I know will be with me.

Some adults will be sitting at the table.

The adults will tell me their names.

I can choose where I want to sit.

I can sit or move around in the room.

I can have a break when I need a break.

The hearing clerk will be here.



Waiting Room 2

We use pictures like this
on the door to the room



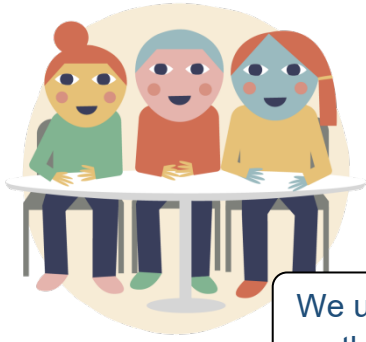
Someone I know will be with me.

The hearing clerk will show us to where to wait until the hearing starts.

We will sit down and wait.

The hearing clerk will tell me when it's time to go into another room.

The hearing clerk will tell us where to go.



Hearing Room 2

We use pictures like this
on the door to the room



Someone I know will be with me.

Some adults will be sitting at the table.

The adults will tell me their names.

I can choose where I want to sit.

I can sit or move around in the room.

I can have a break when I need a break.

The hearing clerk will be here.



The 1-2-1 Room

We use pictures like this on the door to the room



Inside hearing room 2 there is a 1-2-1 room.

I can go into this room to talk to an adult if I want.

The adult will ask me questions.

The adult will listen to me.

The adults in hearing room 2 can see and hear me but I won't have to see and hear them.

I can sit or move around in the room.

I can have a break when I need a break.



Sensory Waiting Room

We use pictures like this on the door to the room



Someone I know will be with me.

The hearing clerk will show us to where to wait until the hearing starts.

We will sit down and wait.

The hearing clerk will tell me when it's time to go into another room.

The hearing clerk will tell us where to go.



Sensory Room



Someone I know will be with me.

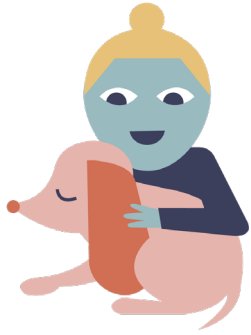
I can use this room to rest and chill out.

I can use it any time I need to.

The lights can be turned down if I need it to be darker.

There are bubble tubes that I can touch.

I can touch the walls and the floor.



Sensory Wall



Every hearing room has a sensory wall.

I can have a photograph or a picture or a colour I like on the wall.

This could be a photograph of my pets, like the one in the photo.

This can help me to feel calm.

This helps the adults to remember that this is my hearing, and it is all about me.



Breakout space



Every hearing room has a breakout space.

This is my space.

There are some screens in front of the breakout space.

There is a beanbag in the breakout space for me to use.

I can use it if I want to take a break at any time.

I will still be able to hear everything that is being said by the adults.